

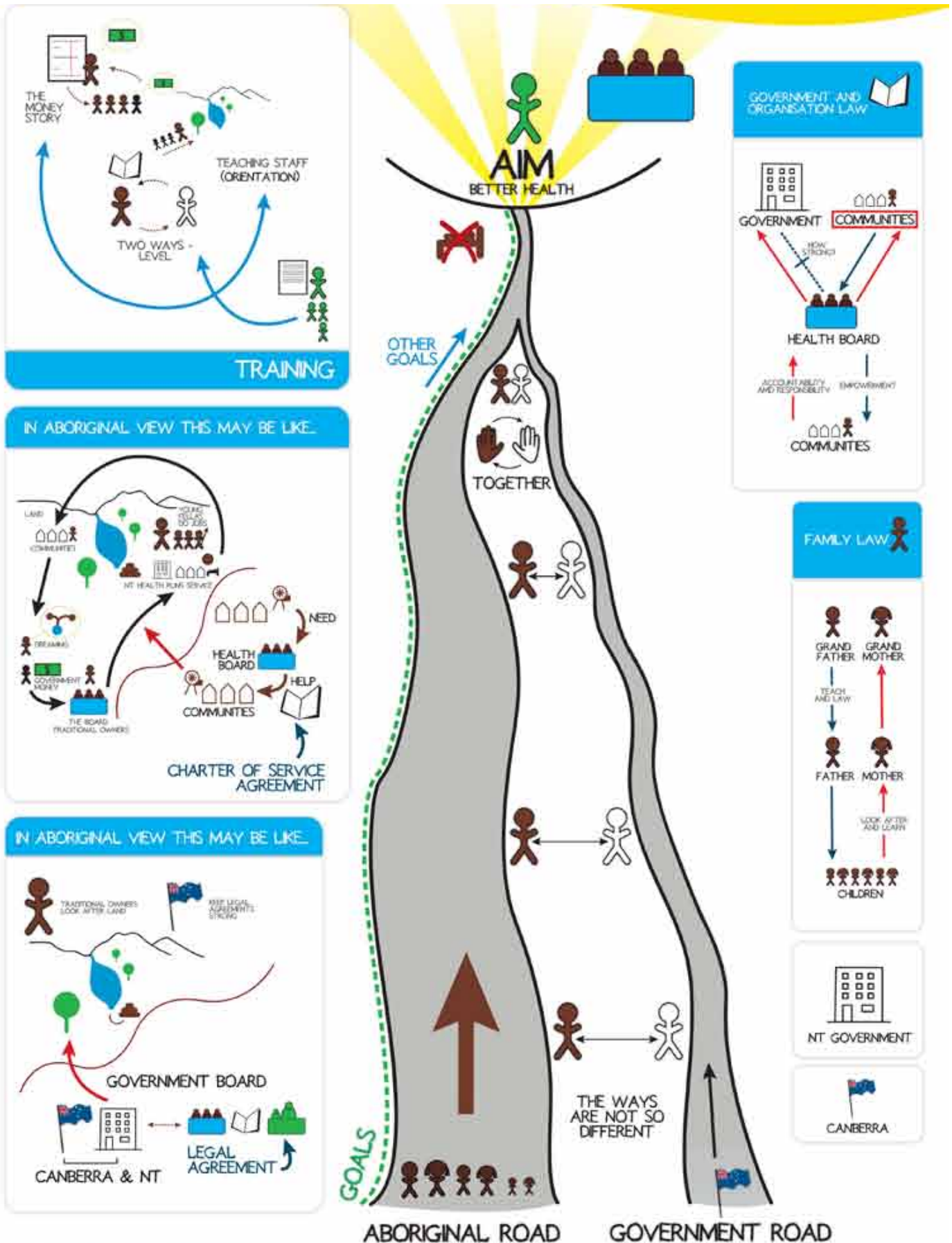


# KATHERINE WEST HEALTH BOARD STRATEGIC PLAN 2018-2020



# KATHERINE WEST ROAD TO HEALTH

Developed in 1998, the KWHB Road to Health is a core document that hangs in our Board room, and describes the aim and strategic direction of Katherine West Health Board.



# CONTENTS

KWHB Logo, Dream and Mission	4
Our Region	6
Our Values	8
Our History	10
Priority 1 A strong voice for our communities	12
Priority 2 Delivering high quality health care	13
Priority 3 Supporting and growing our staff	14
Priority 4 All of us working together	15
Our Plan in One Look	16



© Katherine West Health Board Aboriginal Corporation  
Riverbank Office Village  
Unit 10, 38 First Street  
KATHERINE NORTHERN TERRITORY 0851

PO Box 147  
KATHERINE NORTHERN TERRITORY 0851

Phone: 08 8971 9300  
Fax: 08 8971 9340

<http://www.kwhb.com.au>



## OUR LOGO

The boomerang represents sickness. The shield represents the Health Centres. The shield stands protective against sickness as one.

The name of Jirntangku Miyrta “One Shield for All” symbolises the Katherine West Health Board charter to reflect that the one shield is representative of all people and language groups in the Katherine West region.

## OUR DREAM

‘Jirntangku Miyrta: One Shield for all...’

- all people of the region have long, healthy and happy lives
- excellent health services under community control
- all people working together to care for our health

## OUR MISSION

Katherine West Health Board is a leading Aboriginal community controlled health service. We aim to improve the health and well being of all people in the Katherine West region. We provide culturally secure primary health care and we are a voice for our communities on all matters affecting our health.







# OUR REGION

Kalkarindji Region	Lajamanu Region	Timber Creek Region	Yarralin Region
<b>Kalkarindji,</b> <b>Daguragu,</b> <b>Pigeon Hole</b> Limbunya, Riverin, Inverway, Bunda, Birrindudu, Burda Wada, Cattle Creek, Liku, Mistake Creek, Mamadi, Mount Maiyo, McDonalds Yard, Puturang, Wave Hill, Camfield, Montijinni, Top Springs, Dungowan, Mount Sanford.	<b>Lajamanu,</b> Parrulyu, Picininny Bore, Lul-Tju, Duck Ponds, Pamta, Jiwaranpa, Mungurrupa, Tanami Downs, Mungurrupa, Mirridi, Mount Winnecke, Pinja, Ngarnka.	<b>Timber Creek,</b> <b>Bulla,</b> <b>Kildurk,</b> Bamboo Springs, Bubble Bubble, Gilwi, Liku, Marralum, Murrungung, Myatt, Bob's Yard, Barrac Barrac, Bucket Springs, Policemans Hole, Doojum, Fitzroy Station, Auvergne, Coolibah, Bradshaw, Kidman Springs, Legune, Rosewood, Waterloo.	<b>Yarralin,</b> <b>Lingara,</b> Yinguwunarri, Victoria River Downs Station.







## Our Values

Katherine West Health Board is guided by the following values:

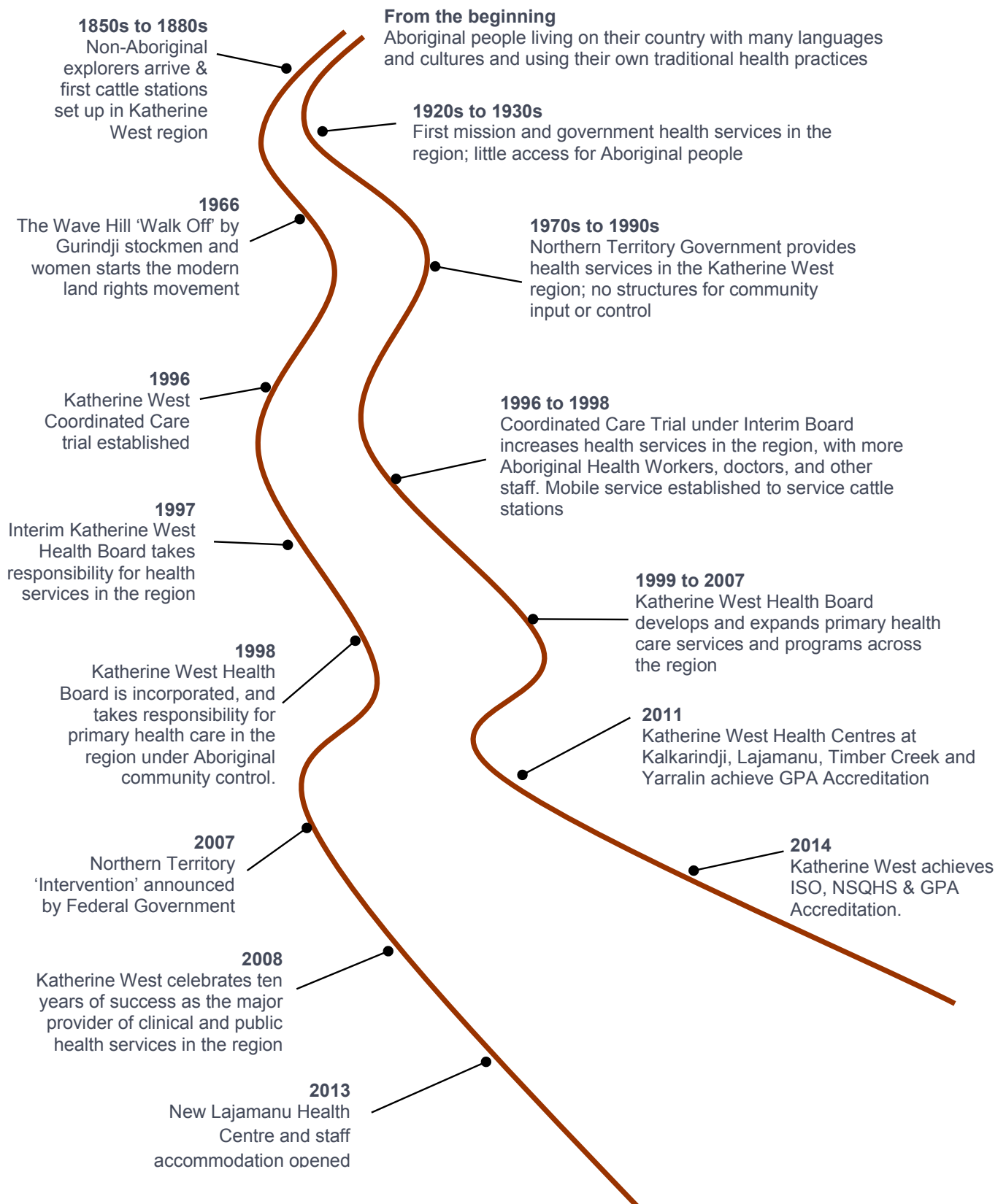
- health and wellbeing includes the physical, mental, emotional and spiritual wellbeing of the person and the community
- we will work as a team, Aboriginal and non-Aboriginal together
- we are committed to our work and to doing the best we can
- we will always promote respect and trust
- we have respect for ourselves and for others
- we respect the autonomy of our communities
- we will always promote and maintain culture
- we are committed to good and open communications, to talking and listening
- we will move forward carefully one step at a time
- we will look after the head, heart, body and soul of our organisation and our members
- we will demonstrate strong leadership.







# OUR HISTORY







# Our Priorities

We have four priority areas for the three years 2018 to 2020 to help us reach our dream...

## Priority 1 A strong voice for our communities

*Community control is at the heart of Katherine West. We will move forward under the leadership of our Board and listen to the communities they represent. We will advocate for the health needs of all people of the region, and maintain our focus on cultural security across the whole organisation.*

### 1.1 Leadership from our Board

Our Board members are the representatives of the communities in the Katherine West region. We will continue to support effective Board governance and the full participation of Board members as leaders at Katherine West.

### 1.2 Building strong relationships with our communities

The views and needs of our communities inform everything we do. We will continue to engage with them respectfully and listen to their views to ensure we continue to meet their needs.

### 1.3 Speaking up for all people in our region

We will speak up for all people in our region on issues affecting their health.

### 1.4 Maintaining our focus on cultural security

Cultural security is the foundation of good practice across the whole organisation. We will continue to ensure that it is at the heart of everything we do.







## **Priority 2 Delivering high quality health care**

*Katherine West has brought about a big increase in health services across the region. We will maintain and expand the delivery of high quality, culturally secure comprehensive primary health care to the people of the region.*

### **2.1 Providing high quality care for those who are sick**

We will provide best-practice acute care for illness and injury for all people of the region.

### **2.2 Preventing illness and promoting health**

We will continue to work at preventing illness and promoting health, using community development approaches that support and empower our people to take responsibility for improving their own health and that of their families and communities.

### **2.3 Filling gaps in service provision**

We will identify health issues in the community and ensure they are addressed, either through seeking to provide services ourselves or by advocating for or supporting other organisations to provide them. This includes:

- looking after old people and people with disabilities on our communities
- ensuring safe and appropriate access to care for those with kidney disease
- supporting families to grow up healthy kids
- developing services to support social and emotional wellbeing.

### **2.4 Coordinating care**

We will work with other health care providers to make sure that our clients have access to the health care they need in their communities, or that they can travel safely to access that care elsewhere.

## Priority 3 Supporting and growing our staff

*Our staff are our strength. We will continue to work on recruitment and retention, particularly of Aboriginal staff, and support all staff with training, orientation and a safe working environment.*

### 3.1 Employing Aboriginal people

We will support Aboriginal people to work at Katherine West, developing pathways for community members into the organisation and supporting their development, including as managers, leaders, Aboriginal Health Practitioners and other health care roles.

### 3.2 Improving retention of staff

We will continue our work to recruit and retain qualified staff, particularly in our remote communities.

### 3.3 Developing our staff

We will support our staff with orientation, education and training to ensure effective services for our clients.

### 3.4 Ensuring a quality, safe working environment

We will provide a safe environment for our staff that supports them to do their jobs well, including through continuing to maintain and improve our buildings, equipment and Information Technology systems.







## **Priority 4 All of us working together**

*All of us at Katherine West will work together to provide high quality services for our clients and communities. Where needed, we will work with other organisations to improve the health and wellbeing of the people of the region.*

### **4.1 Providing effective leadership**

We will maintain and strengthen our high quality management, financial and primary health care /clinical governance systems.

### **4.2 Promoting communication and team work**

We will maintain and build on our collaborative processes across Katherine West to ensure all staff work effectively with each other

### **4.3 Building our partnerships with government and other organisations**

We will work with government and other service delivery agencies to ensure that the health needs of the people of the Katherine West region are addressed.

### **4.4 Evaluating our progress**

We will foster a culture of reflection and quality improvement to ensure that we *continue to meet the needs of the communities we serve.*

# Our Plan in one look

## **Our Dream: 'Jirntangku Miyrt: One Shield for all...'**

All people of the region have long, healthy and happy lives  
Excellent health services under community control  
All people working together to care for our health

**Our Mission:** Katherine West Health Board is a leading Aboriginal community controlled health service. We aim to improve the health and wellbeing of all people in the Katherine West region. We provide culturally safe primary health care and we are a voice for our communities on all matters affecting our health.

### **PRIORITY 1: A strong voice for our communities**

Community control is at the heart of Katherine West. We will move forward under the leadership of our Board and listen to the communities they represent. We will advocate for the health needs of all people of the region, and maintain our focus on cultural security across the whole organisation.

- Leadership from our Board
- Building strong relationships with our communities
- Speaking up for all people in our region
- Maintaining our focus on cultural security

### **PRIORITY 2: Delivering high quality health care**

Katherine West has brought about a big increase in health services across the region. We will maintain and expand the delivery of high quality, culturally secure comprehensive primary health care to the people of the region.

- Providing high quality care for those who are sick
- Preventing illness & promoting health
- Filling gaps in service provision
- Coordinating care

### **PRIORITY 3: Supporting and growing our staff**

Our staff are our strength. We will continue to work on recruitment and retention, particularly of Aboriginal staff, and support all staff with training, orientation and a safe working environment.

- Employing Aboriginal people
- Improving retention of staff
- Developing our staff
- Ensuring a quality, safe working environment

### **PRIORITY 4: All of us working together**

All of us at Katherine West will work together to provide high quality services for our clients and communities. Where needed, we will work with other organisations to improve the health of the people of the region

- Providing effective leadership
- Promoting communication and team work
- Building our partnerships with government and other organisations
- Evaluating our progress











# Notes



© Katherine West Health Board Aboriginal Corporation  
Riverbank Office Village  
Unit 10, 38 First Street  
KATHERINE NORTHERN TERRITORY 0851

PO Box 147  
KATHERINE NORTHERN TERRITORY 0851

Phone: 08 8971 9300  
Fax: 08 8971 9340

<http://www.kwhb.com.au>